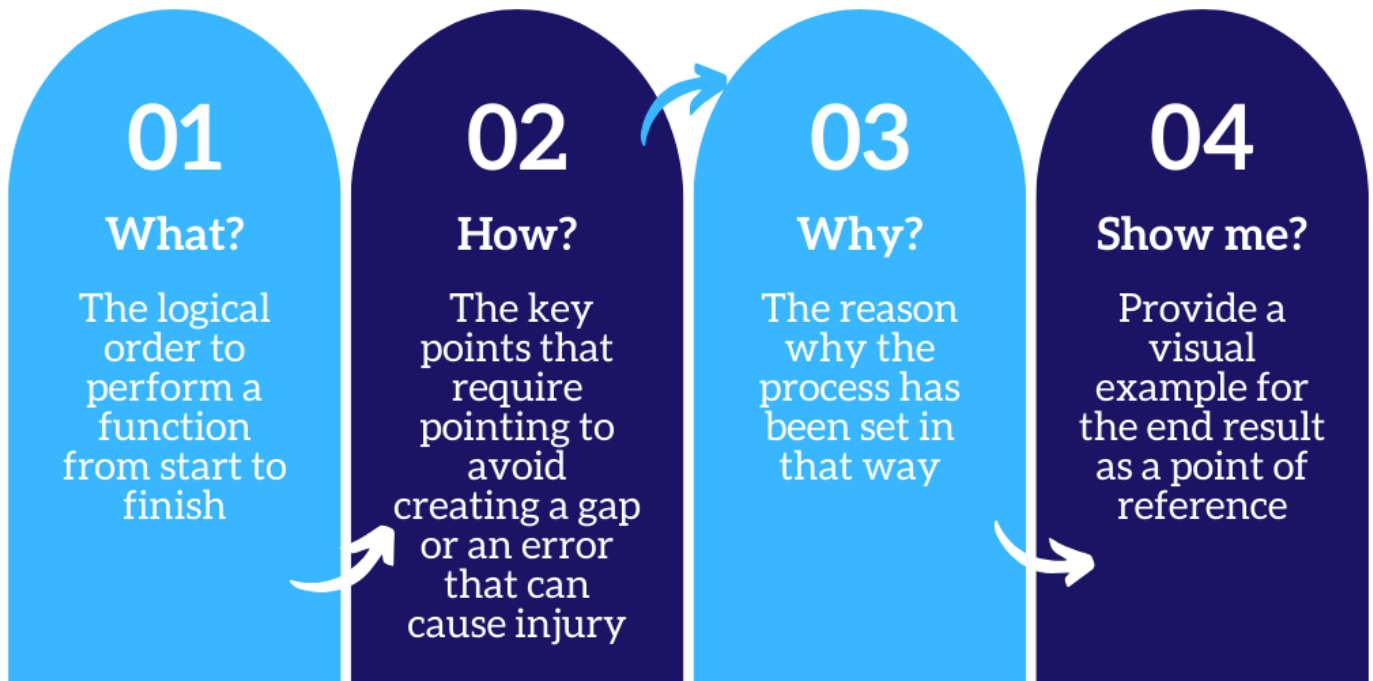


Quality & Process Improvement Consultancy

Whether you are in the process of setting up your new quality management system or want to maintain your existing quality management, we can support your business.

STEP BY STEP

How to build a clear workflow/work instruction?



ISO 9001:2015 is the current Standard that defines all the requirements needed to create a quality management system that offers the following:

- Meet customers' needs through consistent quality achieved across all products and services.
- Meet demands for continuous improvement to enhance customer satisfaction.
- Increase efficiency across your business procedures and processes.
- Win more contracts and tenders to increase your revenues.
- Adopt streamlined processes to save costs, reduce errors and improve productivity.

The standard provides a lot of benefits for both your business and your customers. Having a defined and well validated international benchmark is what guarantees these benefits with the correct implementation.

Working with Lighthouse Way will provide you the following:

- Support throughout your setup for the QMS and all the related policies and procedures
- Support in creating the work instructions including documentation.
- Managing your internal audit schedule
- Providing a wealth of knowledge for best practice and continuous improvement opportunities within your risk management.
- Support in preparation for your annual audits.
- Internal and external audits for your suppliers.
- Training for your internal teams on understanding QMS and its importance for the business.